Greenlight **LevelUP**

A co-managed IT solution designed for small internal IT departments

Need More Time!

You and your team are overworked. There simply aren't enough hours in the day to do everything that needs to get done. Not to mention all of the initiatives you would like to work on.

How will you spend your reclaimed time?
By partnering with Greenlight, you can focus on those tasks and initiatives that are far more interesting to you, and more valuable to the business. And maybe you could even take that vacation with your family!

Need more talent!

You and your team know how to keep your systems running. But what about that SQL error you can't figure out? Or that VMware project you haven't been able get off the ground? Maybe you have some projects that are stalled because you don't have the in-house expertise to tackle them.

As a Greenlight customer, you can lean on our versatile service delivery team encompassing experts in most technologies. And if we don't have the expert in-house, we will find the right one for you quickly.

Need more tools/technology!

You're so busy putting out fires all day that you haven't had time to setup any complex IT management tools. You may be missing a solution for ticketing, or remote monitoring and management, or documentation, or mobile device management. And this list could go on and on.

With Greenlight LevelUP, you get every IT management solution you need, all included, all setup for you, along with training and support. You and your team can be operating as a world-class IT organization in a matter of a couple weeks.

Our competitors are calling your boss trying to get your job. We don't want your job. We simply want to make your job much better, and much more valuable to your business.

Greenl**i**ght | greenlight-is.com

Some of our Solutions:

Ticketing – Service delivery management

RMM – Remote monitoring and management for every asset

Documentation – ITIL-based configuration management database system

NOC – Network operations center to monitor alerts

EPP – Advanced endpoint protection

SIEM – Security Incident and Event Management

MFA – Multifactor authentication

SSO – Single sign-on

Security Assessments

Patch management

License management

Help desk overflow and after hours (24x7 available)

Backup and disaster recovery

365 and Azure management

WVD – Windows Virtual Desktop on Azure

Some of our Services:

Infrastructure design and implementation

Virtualization

Migration to Office 365 and Azure

SQL Server

Exchange

SharePoint

Firewall Configuration

Networking - switching and routing

Desktop deployment

Wireless infrastructure design and installation (installation subcontracted)

Structured cabling (subcontracted)

Security Analysis

Assessments for HIPAA, PCI, CCPA, GDPR and DFARS

VoIP installation, configuration and support

SD-WAN design and implementation

Security:

Has your business brought in a cyber security firm to audit IT? How badly did they make you look? If they haven't yet, they likely will. Greenlight's SecOps team will work with you and your team to perform a gap analysis, make recommendations to you and your team, and help you drastically improve the business's security posture.